



FAQs About Drive-Through Coronavirus Testing Site at Saint Francis Hospital

A Partnership between Trinity Health of New England/Saint Francis Hospital
and the Malta House of Care Mobile Medical Clinic

- **Who can be tested?**
Patients with a known exposure to a positive COVID-19 patient or who have traveled to a high-risk area AND have symptoms of the virus (fever, cough, shortness of breath) may be considered for testing. If you are feeling well, do not request testing at this time. It is imperative that you call your doctor first to describe your symptoms and receive a prescription for the test before coming to the test site. A doctor's note is required for the test, along with valid photo ID.
- **Where is the drive-through site?**
The drive-through Coronavirus testing site is located at 1000 Asylum Avenue, Hartford, in the circular driveway on the Asylum Avenue side of Saint Francis Hospital.
- **What is the schedule – on what days and hours will the site be open?**
The test site is open 7 days per week from 8am-4pm.
- **How will it work? Do I stay in my car the whole time?**
Once you have a doctor's order and proper ID, you should pull into the circular driveway off Asylum Avenue. You will be directed by staff from there to the registration area. Keep your windows rolled up until directed otherwise.
- **What if I don't have a car? Can I walk up to the testing site?**
Yes, you may walk up to the site. You still must have a doctor's note and photo ID.
- **Is there a cost?**
For people without insurance, there is no cost; for people with insurance, the cost will be billed to their carrier.
- **Do I need to bring any paperwork?**
Yes; please bring your doctor's note and a photo ID.
- **Who will be administering the tests? How do I know it's safe?**
The test will be conducted by trained clinicians who will have taken all necessary precautions to protect themselves and you. You will be asked to keep your car windows up for most of the visit to the drive-through site.
- **When will I find out the results?**
You will find out the results in 12-24 hours from your own doctor.
- **What should I do in the meantime?**
If you have a runny nose, fever, dry cough, and/or sore throat, please stay home; call your doctor; or call the Trinity Health of New England Corona HOTLINE at 1-888-786-2790 between 8 am-8pm, 7 days a week.