



The Malta House of Care believes everyone has the right to health care that includes:

- ◆ A description of your medical problem, its treatment, side effects of treatment and the long term consequences of the disease.
- ◆ Medical providers who treat you with courtesy, dignity, patience, empathy, and tolerance.
- ◆ Certified medical interpreters in Spanish. **If your native language is not Spanish, please bring a family member with you to act as an interpreter.**



Malta House of Care Free Mobile Medical Clinic Locations and Hours of Operation

Saint Rose Church

33 Church Street, East Hartford
Mondays 12-4pm

Cathedral of Saint Joseph

134 Farmington Avenue, Hartford
Tuesdays 2-6pm

Saint Peter Church

160 Main Street, Hartford
Wednesdays 12-4pm

Saint Augustine Church

10 Campfield Avenue, Hartford
Thursdays 12-4pm

NOTE: Occasionally, our locations and hours may change due to availability, weather or other unpredictable circumstances. Please consult our website, Facebook page or Twitter feed for the latest information.

Affiliations:

Clinical Laboratory Services (CLS)
119 Woodland Street, Suite 22
Hartford, CT 06105
Tel: 860-947-0735

Arrow Pharmacy
500 Farmington Avenue
Hartford, CT 06105
Tel: 860-522-9289

Welcome to the Malta House of Care!



A Medical Clinic providing free primary medical care to adults in the Hartford area since 2006.

A PATIENT GUIDE



*Malta House of Care, Inc.
19 Woodland Street, Suite 21A
Hartford, CT 06105*

Tel: 860-725-0171

Website: www.maltahouseofcare.org

Facebook: Malta House of Care

Twitter: @MaltaHouseFdn



Welcome to the Malta House of Care!

The Malta House of Care is a mobile health clinic providing free primary care to the uninsured adults of the Greater Hartford area. Our mission is to provide routine medical care in the detection and treatment of chronic illnesses and health screenings, while educating our patients about lifestyle choices to improve their health. Care is provided through volunteer doctors and nurses working alongside our medical staff to help you obtain laboratory testing, radiology services and medications. We treat all of our patients in a dignified and respectful manner while keeping their care confidential. Our goal is to establish a long term relationship with our patients as we work to improve their health.

The **Malta House of Care** provides a full range of services including:

- ◆ Physical examinations for adults including work and school physicals. **WE DO NOT PROVIDE DOT physicals.**
- ◆ Women's health including Pap smears, mammograms and bone densities.



- ◆ Men's health including PSA testing if appropriate.
- ◆ Diagnosis and treatment of chronic illnesses such as diabetes, high blood pressure, high cholesterol, asthma and more.
- ◆ Management of acute conditions such as sore throats, upper respiratory infections, urinary tract infections, headaches, muscle strains and more.
- ◆ Vaccinations including influenza, Pneumovax, and Tdap.
- ◆ Tuberculosis screening with PPD testing and follow up chest x-rays and Quantiferon gold tests if positive.
- ◆ Treatment of latent tuberculosis in conjunction with the department of health.



The Malta House of Care stresses education and preventative care as a way to detect problems early so that our patients remain healthy. We provide screening tests for the early detection of breast, cervical, uterine, prostate, and colon cancers. We also participate in a vision screening program with one of the local optometrists.

If a serious problem is found, we have a referral network of specialists through St. Francis Hospital and Medical Center and Hartford

Hospital. While these services are NOT free, each institution works with the patient to help them obtain financial assistance.

What Should Our Clients Do?

In return for this care, we ask our patient for the following:

- ◆ Respect our staff of medical providers, nurses, volunteers and the other patients.
- ◆ To understand that **care is given to the patients in the order that they arrive unless someone needs immediate attention.** At that point, the patient requiring immediate attention will be assessed by a medical provider who will determine what his /her medical need is.
- ◆ **BRING all of your medications with you at every visit, NOT just the ones that need renewal.**
- ◆ Share the cost of your care by purchasing your medications at a local pharmacy. We are able to send prescriptions electronically to all the pharmacies in the state. If you cannot afford your medications, the staff of the Malta House will assist you either with getting the medication through us or with a Patient Assistance Program. The Patient Assistance Program is a service provided by the pharmaceutical companies and each one has definite requirements.
- ◆ If you participate in a Patient Assistance Program, you **MUST** provide our staff with the necessary documentation including proof of income.
- ◆ **Promptly inform us if you are able to obtain insurance** and we will send your records to your new provider.